



## Small and Medium Business Solutions

### Complete Security and Control

#### Analyst View

“  
**Web and email threats are converging as emails direct victims to websites from where malware is downloaded rather than the email itself carrying a payload.**

Such sites will use spoofs of current events, disaster appeals, sports personalities and other celebrities to drive traffic.

**Spam will be targeted at groups of recipients whose personal details have been skimmed from social networking sites using a vocabulary relevant to the recipient's occupation.**

”

“vnunet.com's IT security predictions for 2007,”  
by Andrew Charlesworth, December 21, 2006

## We understand what you need

Email and the Internet are essential tools for your business, linking you to customers, suppliers, and colleagues. But today's threats are constantly morphing and merging, which means you need one integrated, foolproof solution that can catch threats before they ever enter your network.

You also need a solution that works for the way you do business—not some expensive and inflexible service that doesn't really meet your needs. And while you're at it, you really need to lighten your IT staff's load, so they can focus on projects aimed at increasing profits—not on making sure your anti-virus signatures are up to date.

## Our services can help

MessageLabs has designed a range of affordable managed security solutions that provide different levels of protection. They each include best-of-breed third-party scanners, as well as our proprietary Skeptic' technology, which is capable of identifying and stopping even new or unknown threats.

Each solution is completely customizable and does not require any investment in servers, appliances, or software. In addition to complete protection, you gain access to the expertise and support of our team of customer service experts and support personnel, so your IT staff can focus on what they do best. You just decide which solution works best for your business, and leave the rest to us.

## Complete Security and Control

MessageLabs Complete Security and Control service offers the most advanced protection in the industry against email and web-borne threats, as well as control over all the email and web content that enters or leaves your organization. It's the solution your company needs in the face of today's converging attacks—all in a single, low-cost package.

At the heart of Complete Security and Control is Skeptic—our proprietary, self-learning scanner that identifies and stops new or unknown threats immediately. We scan billions of email messages and web requests every week, so Skeptic receives an enormous amount of information. That's how it can “know” the moment anything on the threat landscape changes—long before traditional anti-virus signatures are available.

## MessageLabs Service Level Agreements

MessageLabs service level agreements guarantee your organization unequalled protection against the threats inherent in electronic communication:

- 100% service availability
- 100% protection against email-borne viruses and malware
- 95% spam capture rate, with a 0.0004% rate of false-positives
- Fault and support response time commitments on a per-client basis

## MessageLabs Key Facts

More than 800 channel partners globally

More than 15,000 customers ranging from small business to Fortune 500, representing more than 6 million business end users across more than 80 countries.

The company's services are delivered across a global network of data centers spanning over four continents.

MessageLabs secures more than 2.5 billion email connections and 1 billion web requests each day

Global support includes 24x7 network monitoring and client support services to all customers. With significant investments in R&D, MessageLabs has 12 patents in threat protection granted or pending.

- Gartner: Leaders Quadrant for Email Security Boundary
- SC Magazine: Best Buy Award for Instant Messaging Service
- SC Magazine: Best Security Solution
- Frost & Sullivan: European Company of the Year, EMEA Security Market
- Frost & Sullivan: Market Leadership Award
- VeriTest: Five-Star Rating for Anti-Spam Service
- European Technology Forum: UK's Hottest Technology Prospect 2007
- Red Herring: Top 100 Europe

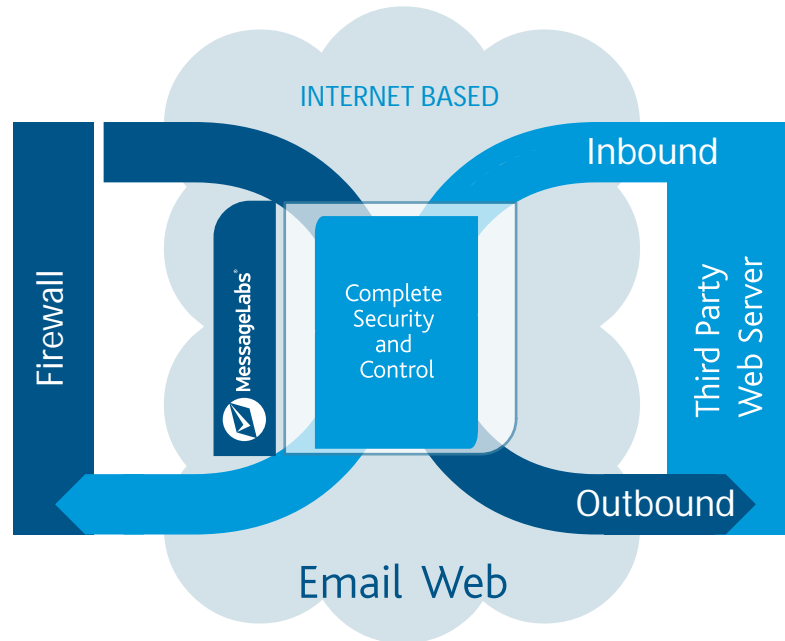
To speak with a product specialist call toll free:

**US: +1866 460 0000**

**UK: +44 800 917 7733**

**APAC: +61 2 8208 7100**

For specific country offices and contact numbers, visit the MessageLabs website



The MessageLabs Complete Security and Control suite also gives you a way to monitor and report on individual online activity without putting software on every machine. The service incorporates text scanning, word analysis, and attachment controls, along with configurable usage rules. Manage and enforce your company's email policies, to make sure confidential data isn't leaving your network and to ensure compliance with industry content management regulations. This package also includes our groundbreaking Image Composition Analysis (ICA) technology, which provides highly accurate detection of unwanted images.

## Email and Web Security

For companies with less stringent communication control requirements, this service solution allows for total protection against known and unknown spam, viruses and other email-borne malware, improves network integrity and continuity of business operations while reducing costs. It also provides total protection against web-borne viruses, spyware and other malware. In addition to delivering web security, it allows top-quality URL filtering which enables you to enforce the web usage policy you have in place.

## Local Support—Worldwide

Our local teams can offer you service in the local language and become a part of your community. But we also believe MessageLabs clients deserve nothing less than around-the-clock phone, email and web-based support. Wherever you do business, you can depend on our global infrastructure of client service experts, engineers, and support personnel to make sure your company is protected.

[www.messagelabs.com](http://www.messagelabs.com)  
[info@messagelabs.com](mailto:info@messagelabs.com)